EPC Brief Instructions

Mercedes-Benz

EPC Table of Contents

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Welcome to EPC	1
The EPC user interface	2
First steps in EPC	3
Important functions in the picture	4
Important functions in the parts list	5
Important functions in the shopping list	6
Datacard	7
Menu bar	8
Search	9
Filter	10
Setup, write feedback	11
Online help, FAQ, "What's New", "Tips and tricks"	12
Exit EPC	13

These Brief Instructions will guide you during your first contact with EPC.

Regardless of whether you are a new or experienced user, these Brief Instructions will accompany you as you take your first steps.

The chapter "First steps in EPC" guides you step by step through the base functions of EPC using an example.
The step-by-step instructions are marked with 1, 2, etc.

In the following chapters you can familiarize yourself with additional functions of EPC.
Additional information is marked with A, B, etc.

If you have further questions that are not covered in these Brief Instructions, you can also access extensive Online Help in EPC.

Welcome to EPC

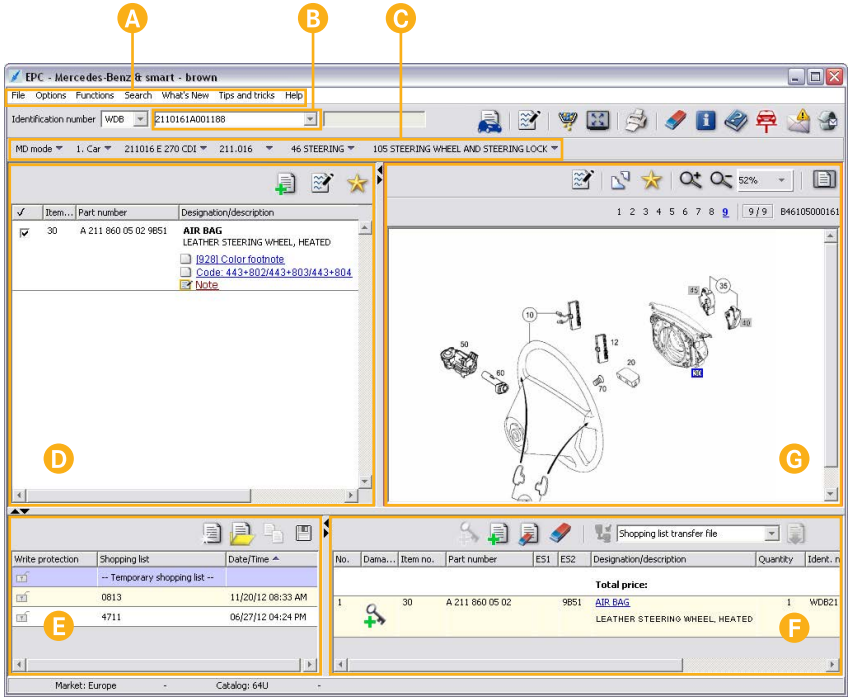
Indispensible in practice

Electronic
Parts
Catalog

EPC supports you when determining your parts volume up to the adoption of the shopping lists in your commercial systems for preparing cost estimates and invoices.

EPC contains the passenger car and commercial vehicle parts literature from approx. 1962 and vehicle data cards from approx. 1978.

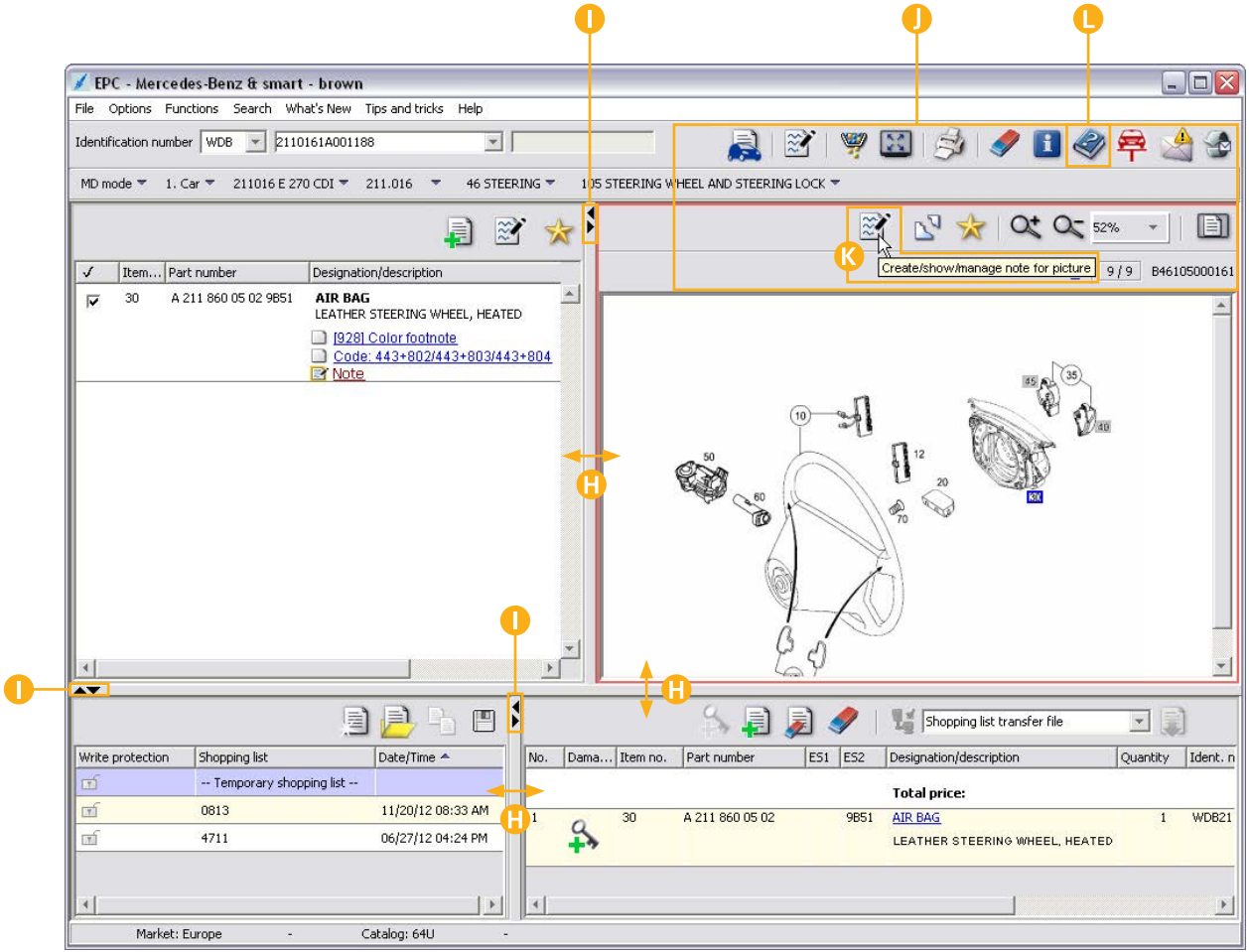
The EPC user interface



All functions of EPC are clearly arranged together in a main window.

The main window is divided into the following areas:

- **A** • Menu bar
- **B** • Identification number input field/ Pull-down menu
- **C** • Pull-down menus
- **D** • Parts list
- **E** • List overview
- **F** • Shopping list
- **G** • Picture


I
J
L
EPC - Mercedes-Benz & smart - brown
File Options Functions Search What's New Tips and tricks Help
Identification number WDB 2110161A001188
MD mode 1. Car 211016 E 270 CDI 211.016 46 STEERING 105 STEERING WHEEL AND STEERING LOCK
K
Create/show/manage note for picture
52%
9 / 9
B46105000161
Item... Part number Designation/description
30 A 211 860 05 02 9B51 AIR BAG
LEATHER STEERING WHEEL, HEATED
[928] Color footnote
Code: 443+802/443+803/443+804
Note
H
Shopping list transfer file
Write protection Shopping list Date/Time
-- Temporary shopping list --
0813 11/20/12 08:33 AM
4711 06/27/12 04:24 PM
No. Dama... Item no. Part number ES1 ES2 Designation/description Quantity Ident. n
Total price:
1 30 A 211 860 05 02 9B51 AIR BAG 1 WDB21
LEATHER STEERING WHEEL, HEATED
Market: Europe - Catalog: 64U -

H You can click on the individual areas and individually change the height and width of the ***separation lines***.

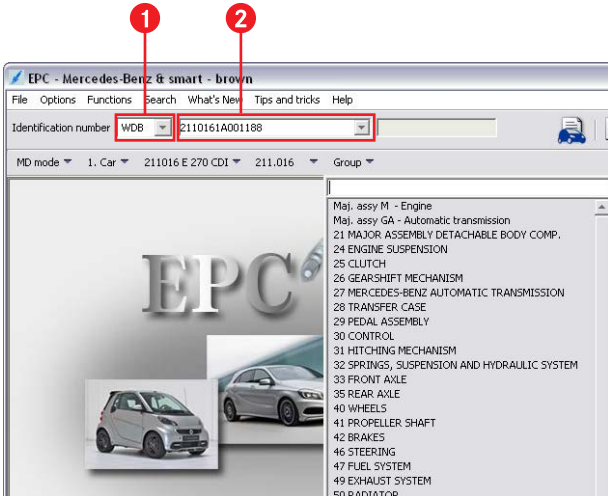
I With the ***arrow symbols*** you can display or hide individual areas.

J By clicking ***icons***, you can run functions.

K ***Tooltips*** are provided to explain icon functions. When you position your mouse pointer over an icon, a tooltip providing a brief description of the function appears.

L If you have further questions that are not covered in these Brief Instructions, you can also access extensive ***Online Help*** in EPC. The online help can be run with the icon.

First steps in EPC



Familiarize yourself with the base functions of EPC with an example.

Task:
You search for the part number for a new ***airbag***.

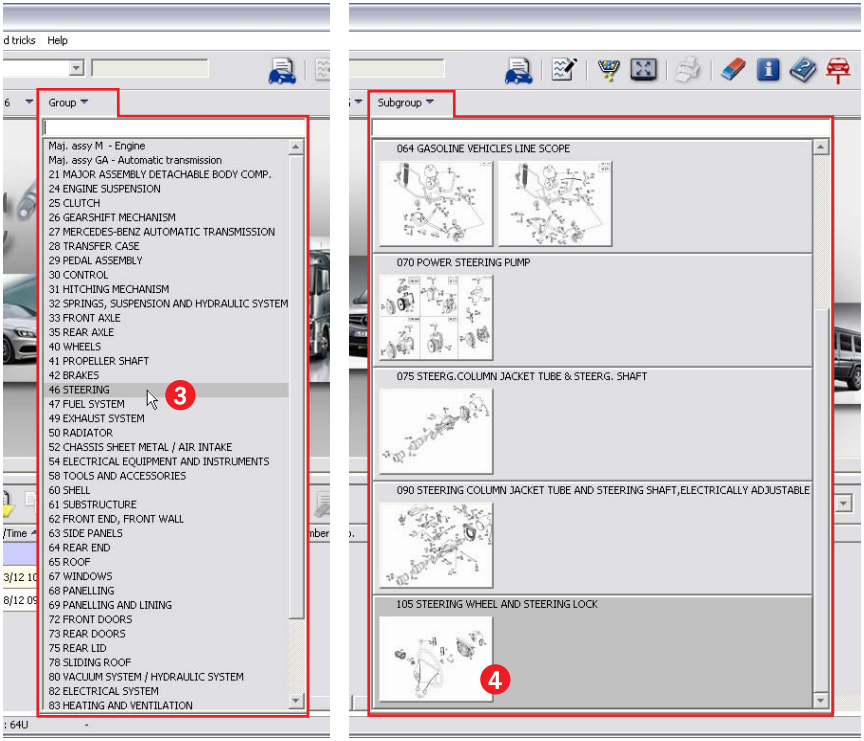
First, you must determine the vehicle data.

Determine vehicle data

1. Using the pull-down menu, select the World Manufacturer Code ***WDB*** for Germany.
2. Enter vehicle identification number ***2110161A001188*** in the input field and confirm your entry by pressing RETURN ↵.

If you have a vehicle identification number, always enter it completely in EPC. This also evaluates the vehicle data card, which considerably simplifies the parts identification.

➔ The vehicle data are determined and the "Group" pull-down menu is expanded.



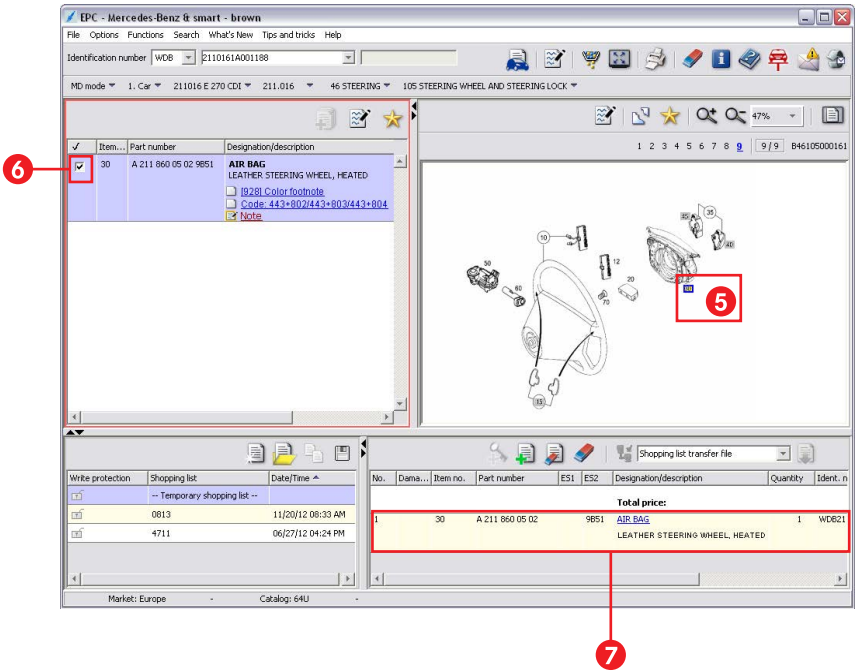
Next, you must determine the group and the subgroup.

Determine group

3. Using the "Group" pull-down menu, select the group ***46 Steering***.
4. Using the "Subgroup" pull-down menu, select the subgroup ***105 Steering wheel and steering wheel lock***.

→ The picture and the parts list are shown.

In the "Subgroup" pull-down menu, the subgroup pictures can be shown as thumbnails.
This is specified in the "Setup".



All part numbers of the entire subgroup are shown in the parts list, even if the subgroup is distributed among several pictures.
Clicking individual item number in the picture displays only the marked items in the parts list.

Activate part number

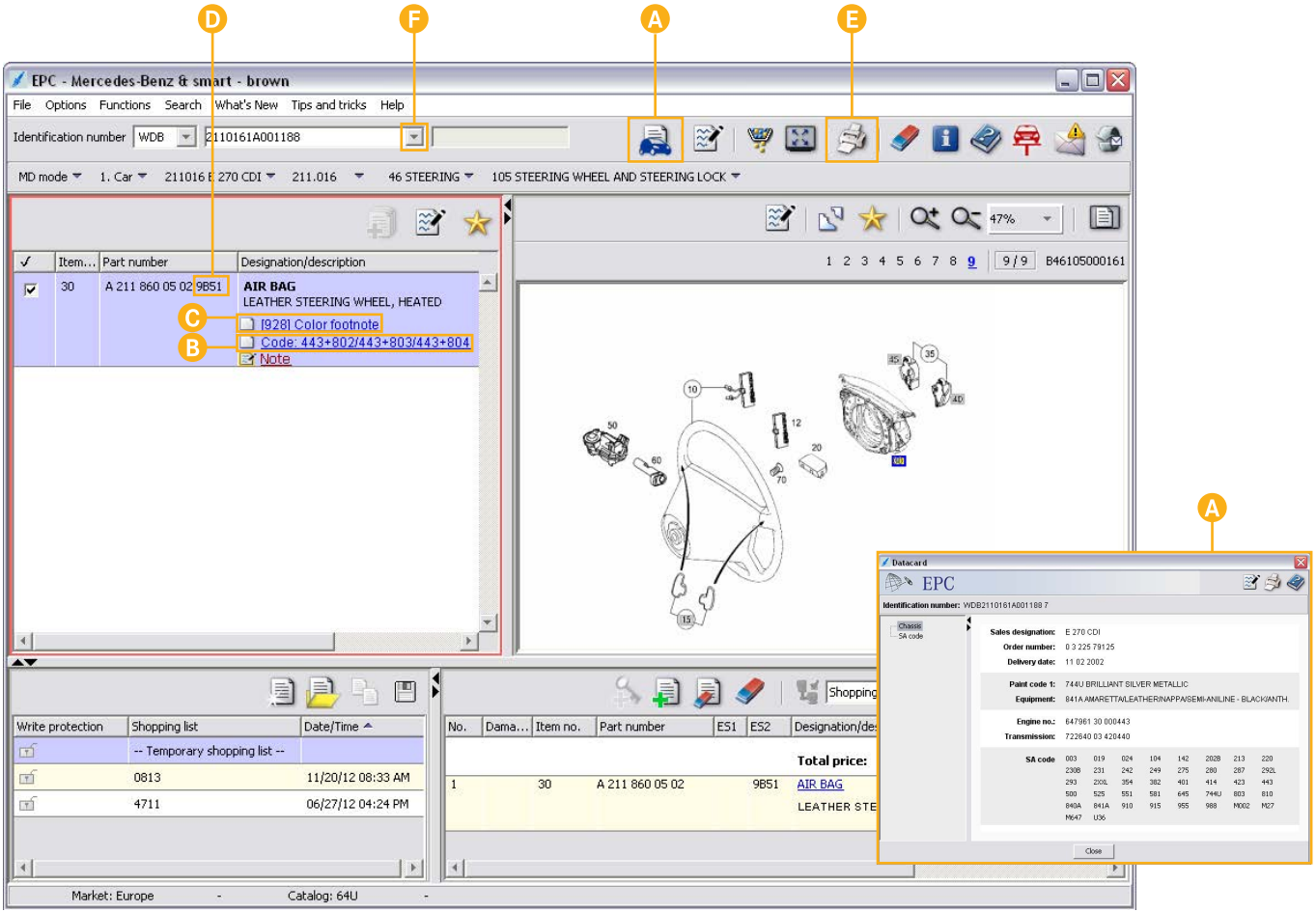
5. Click in the picture on the item number ***30 Airbag***.

→ Now only part numbers of the item number will be displayed in the parts list.

6. Activate the part number in the parts list with the option button ☑.

7. The part number is added to the shopping list.

→ You have determined the part number for a new airbag.


D
F
A
E
EPC - Mercedes-Benz & smart - brown
File Options Functions Search What's New Tips and tricks Help
Identification number WDB 2110161A001188
MD mode 1. Car 211016 270 CDI 211.016 46 STEERING 105 STEERING WHEEL AND STEERING LOCK
Item... Part number Designation/description
30 A 211 860 05 02 9B51 AIR BAG
LEATHER STEERING WHEEL, HEATED
C
[928] Color footnote
B
Code: 443+802/443+803/443+804
Note
47%
1 2 3 4 5 6 7 8 9 9 / 9 B46105000161
Write protection Shopping list Date/Time
-- Temporary shopping list --
0813 11/20/12 08:33 AM
4711 06/27/12 04:24 PM
No. Dama... Item no. Part number ES1 ES2 Designation/de
Total price:
1 30 A 211 860 05 02 9B51 AIR BAG
LEATHER STE
Market: Europe - Catalog: 64U -
A
Datacard
EPC
Identification number: WDB2110161A001188 7
Chassis
SA code
Sales designation: E 270 CDI
Order number: 0 3 225 79125
Delivery date: 11 02 2002
Paint code 1: 744U BRILLIANT SILVER METALLIC
Equipment: 841A AMARETTA/LEATHER/NAPPA/SEMI-ANILINE - BLACK/ANTH.
Engine no.: 647961 30 000443
Transmission: 722640 03 420440
SA code
Close

Some part numbers contain additional information. To exactly determine a part number, always be sure to take the following information into account:

Information from the ***datacard***
- ***Code information*** (for passenger cars)
  SA/Component information (for commercial vehicles)
  Construction kit information (for buses)
- ***Footnotes*** must be evaluated

A Click the icon to display the ***datacard***.

For exact parts determination, the information of the datacard must be taken into account.

Close the datacard by clicking the Close button.

B Click on the link Code: 443+802/443+803/443+804 to display the ***"Code information"***.

The "Code information" window contains the text description of the code or the code character string.

Close the "Code information" by clicking the Close button.

C Click on the link [928] Color footnote to display the ***"Footnote"***.

Footnotes indicate important information which must be taken into account during the parts selection (e.g. ES1 code, ES2 code, Ident. end nos., etc.).

Close the "Footnote" by clicking the Close button.

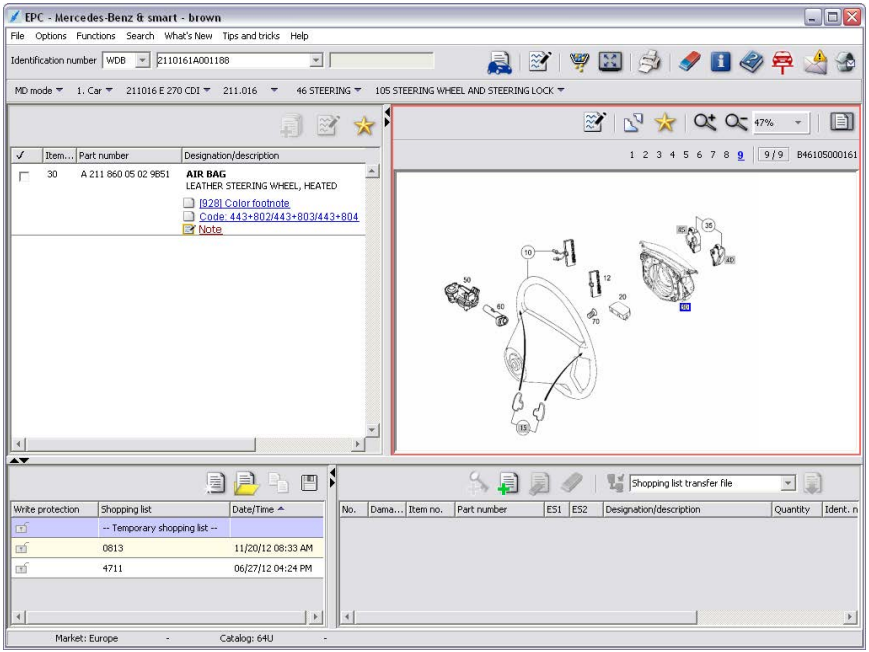
D In this example, the ***ES2 code*** must be displayed directly after the part number.

With other vehicle models, this may not be the case.
Then the evaluation of the ES2 code must be carried out manually with the footnote.

E With the icon, individual areas of EPC (parts list, picture, shopping list) can be ***printed***.

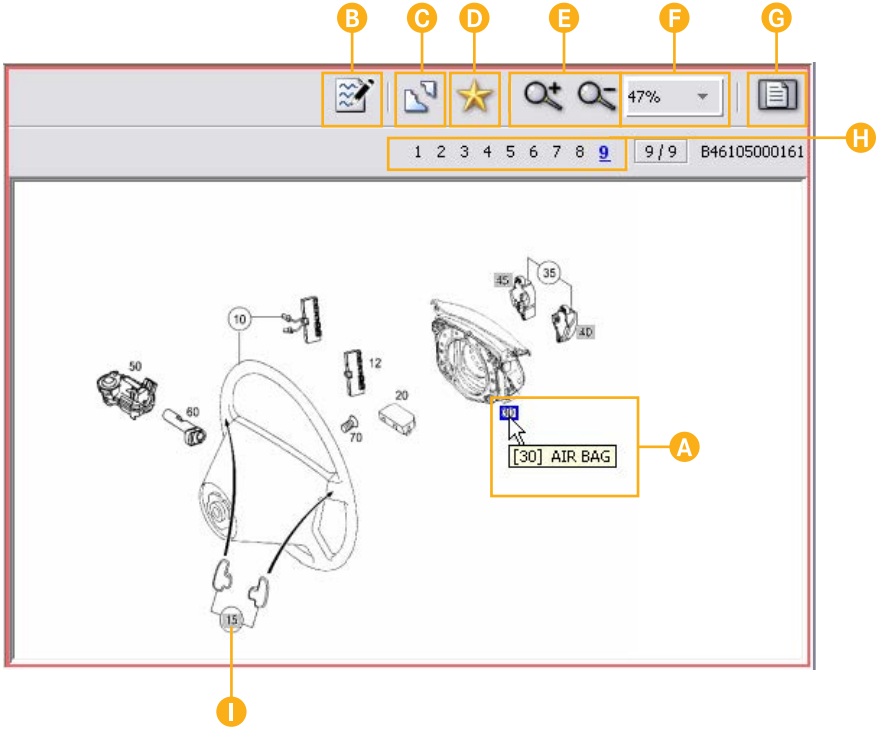
F Click the pull-down menu to open the ***"History"***. The last vehicle data you entered in EPC and WIS/ASRA are stored there.

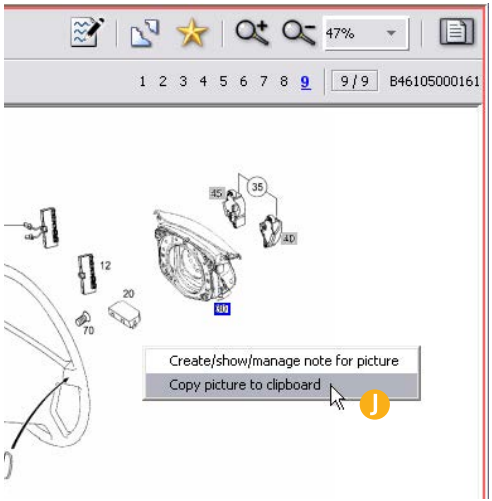
Important functions in the picture



The illustration contains the graphic depiction of the parts with sensitive item numbers.

By clicking on one or more item numbers, the related part numbers are shown in the parts list.


B
C
D
E
F
G
47%
1 2 3 4 5 6 7 8 9
9 / 9
B46105000161
H
[30] AIR BAG
A
I


47%
1 2 3 4 5 6 7 8 9
9 / 9
B46105000161
Create/show/manage note for picture
Copy picture to clipboard
J

A ***Click on item number***
The item numbers in the picture are mouse-sensitive fields. By clicking on one or more item numbers, the related part numbers are shown in the parts list.

B ***Create/show/manage note for picture***
With the icon, notes on pictures can be created, displayed, deleted and printed.
The icon signals that there is a note on the picture.

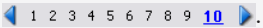
C ***Tear-off***
The icon shows the picture in a separate window. You can close the separate window again by clicking the icon.

D ***Deselect all item numbers***
The icon deactivates all clicked item numbers in the picture. In addition, all part numbers of the entire subgroup are shown in the parts list, even if the subgroup is distributed among several pictures.

E ***Zoom in/Zoom out***
The icons and zoom in and zoom out the picture respectively in steps.

F ***Select zoom level***
With the "Select zoom level" pull-down menu, you can click a zoom level. The picture is then shown in the corresponding size.

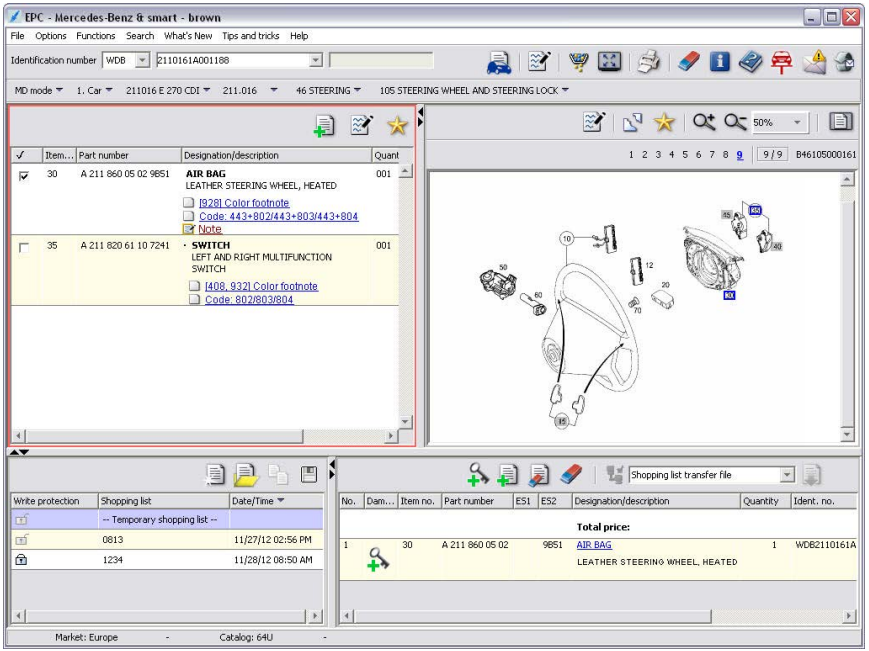
G ***Fit picture to window***
The icon adjusts the zoom level of the picture so that the picture is completely shown in the picture window.

H ***Navigate between pictures***
A group usually contains several subgroups. Each subgroup is assigned one or more pictures. The pictures are number consecutively  .
By clicking on a number, you can specifically change to a picture or toggle from one picture to another using the keyboard with the and keys. If more than 10 pictures are available, you can scroll between the pictures in steps of 10 with the arrow symbols and .

I ***Gray item numbers*** are not valid for the model designation.

J With the context menu (right mouse button), the picture can be copied to the ***clipboard***.

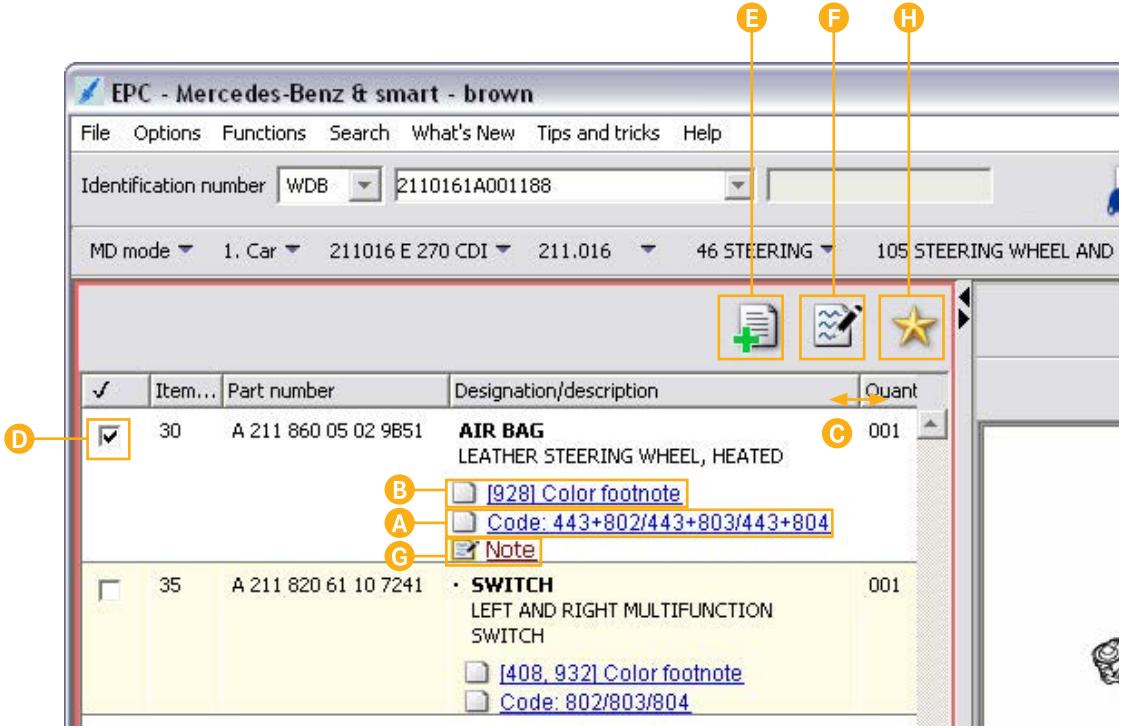
Important functions in the parts list



The parts identification is carried out in the parts list. Activating the option buttons ☑ adds the part numbers to the shopping list.

Some part numbers contain additional information. To exactly determine a part number, always be sure to take the following information into account:

- ***Code information*** (for passenger cars), ***SA/Component information*** (for commercial vehicles), ***Construction kit information*** (for buses)
- ***Footnotes***


E
F
H
EPC - Mercedes-Benz & smart - brown
File Options Functions Search What's New Tips and tricks Help
Identification number WDB 2110161A001188
MD mode 1. Car 211016 E 270 CDI 211.016 46 STEERING 105 STEERING WHEEL AND
Item... Part number Designation/description Quant
D
30 A 211 860 05 02 9B51 AIR BAG 001
LEATHER STEERING WHEEL, HEATED
B [928] Color footnote
A Code: 443+802/443+803/443+804
G Note
35 A 211 820 61 10 7241 SWITCH 001
LEFT AND RIGHT MULTIFUNCTION SWITCH
[408, 932] Color footnote
Code: 802/803/804

A Clicking the link Code: 443+802/443+803/443+804 displays the exact description of the code, SA/component or construction kit information.
In the process, a distinction is made between:

- ***Code information*** (for passenger cars)
- ***SA/Component information*** (for commercial vehicles)
- ***Construction kit information*** (for buses)

B Clicking the link displays the [928] Color footnote ***footnote***.

Footnotes point out important information which must be taken into account during the parts selection.

If the width of the "Designation/description" column is sufficient for displaying the text, the footnote will be completely shown within it.

C The columns are divided with a ***movable separation line***.

D Activating the option button automatically ***adds*** the part number to the shopping list.

The part number is ***removed*** from the shopping list again by deactivating the option button .

If you want to add the part number to a shopping list which has already been saved, it is important to select this saved shopping list before activating the option button.

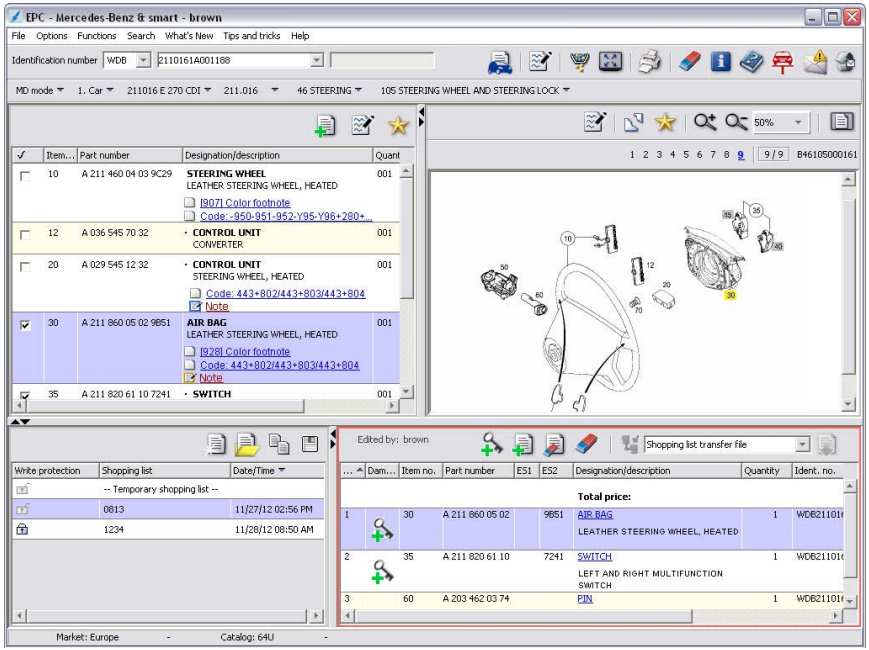
E With the icon, you can ***add*** a selected ***part number*** to the shopping list. If necessary, the part number can be supplemented with the entries ES1, ES2, Quantity, Additional information and Warranty/goodwill code.

F With the icon, ***Notes on part numbers*** can be created, displayed, deleted and printed.

G If a note has already been saved for a part number, the note is displayed under the part number as a link Note.

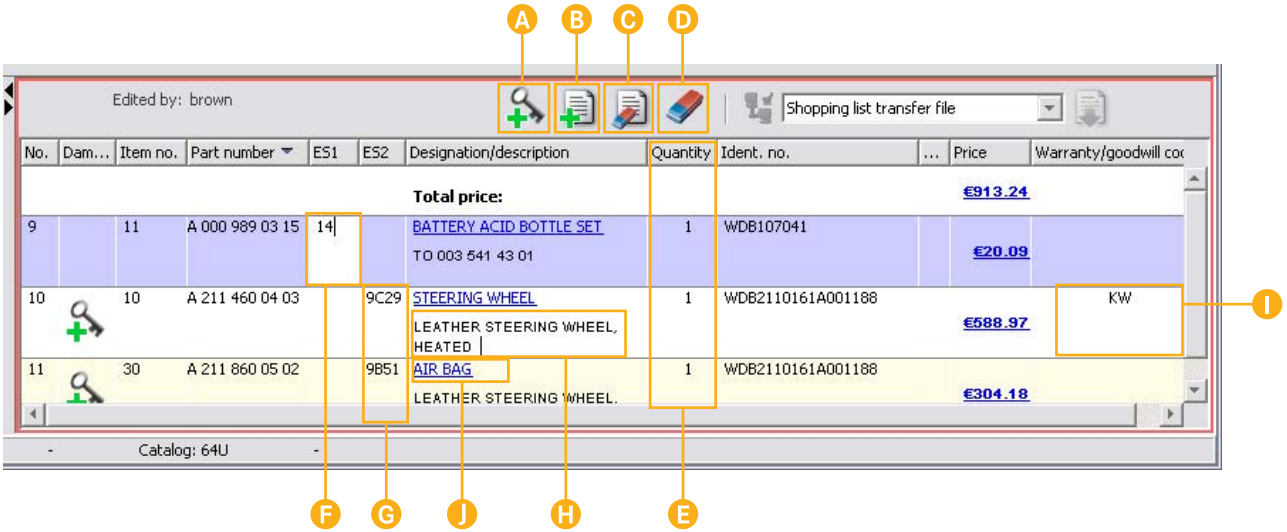
H With the icon, ***all part numbers*** of the entire subgroup are shown in the parts list, even if the subgroup is distributed among several pictures.

Important functions in the shopping list



The parts/parts kits activated in the parts list are listed in the "shopping list".

The content of the current shopping list is available to your Dealer Management System (DMS).


A
B
C
D
Edited by: brown
Shopping list transfer file
No.
Dam...
Item no.
Part number
ES1
ES2
Designation/description
Quantity
Ident. no.
...
Price
Warranty/goodwill coc
Total price:
€913.24
9
11
A 000 989 03 15
14
BATTERY ACID BOTTLE SET
TO 003 541 43 01
1
WDB107041
€20.09
10
10
A 211 460 04 03
9C29
STEERING WHEEL
LEATHER STEERING WHEEL, HEATED
1
WDB2110161A001188
€588.97
KW
11
30
A 211 860 05 02
9B51
AIR BAG
LEATHER STEERING WHEEL.
1
WDB2110161A001188
€304.18
Catalog: 64U
I
F
G
J
H
E

A The icon makes it possible to change to the DCL (damage code list) module of the WIS/ASRA application. In the DCL module, the damage code for the warranty and goodwill case can be determined.

B With the icon, you can manually ***add*** a known ***part number*** to the shopping list. If necessary, the part number can be supplemented with the entries ES1, ES2, Quantity, Additional information and Warranty/goodwill code.

C With the icon, you can ***delete*** a selected ***part number*** from the shopping list.

D Clicking the icon ***deletes all part numbers*** from the shopping list.

E The ***Quantity*** transferred from the parts list is dependent on the as-built configuration. If the part is required in a larger or smaller quantity, you can click in the "Quantity" column and overwrite the quantity.

F The ***ES1 code*** (Supplementary code 1) is mandatory for quantities/length specifications, container sizes and interchangeable parts. Clicking the "ES1" input field enables you to enter a 2-digit ES1 code if necessary.

G The ***ES2 code*** (Supplementary code 2) is mandatory for a color/equipment-dependent parts order.
Clicking the "ES2" input field enables you to enter a 4-digit ES2 code if necessary.

H By clicking below the part designation, an individual ***Remark*** can be entered if necessary.

The entered remark is not adopted in the DMS.

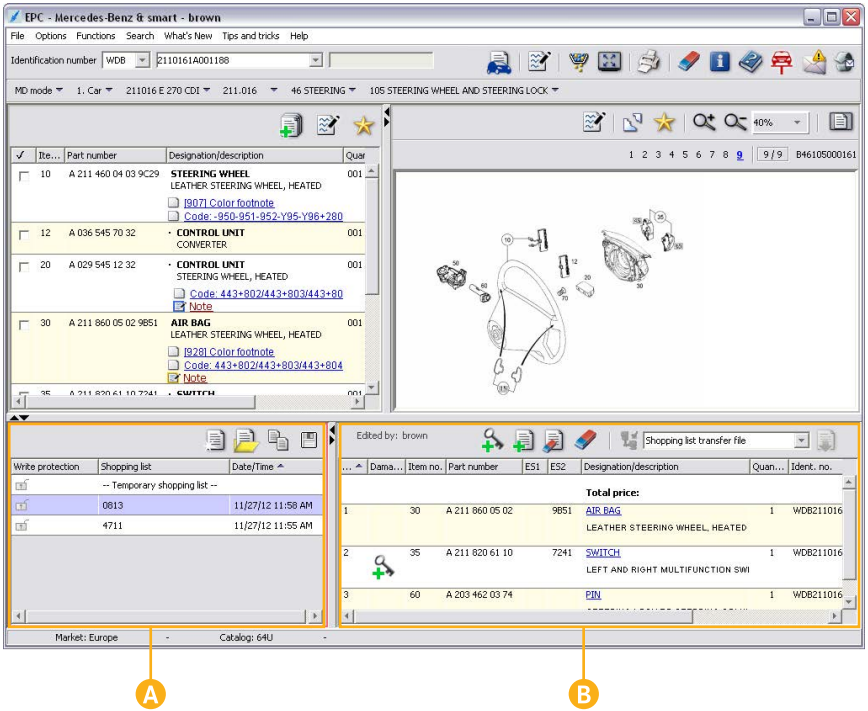
I If necessary, you can enter a ***Warranty/goodwill code*** for a part number.

The entered warranty/goodwill codes are an aid for larger processing scopes and are not adopted in the DMS.

J In the shopping list, the part designation is shown with a sensitive, ***blue link***. Clicking the link displays the ***Part context***.

The part context consists of the following information:

- The vehicle data with which the part number has been determined (model designation or vehicle identification number).
- The group/subgroup to which the part number is assigned.
- The picture and the parts list in which the Item number has been activated.

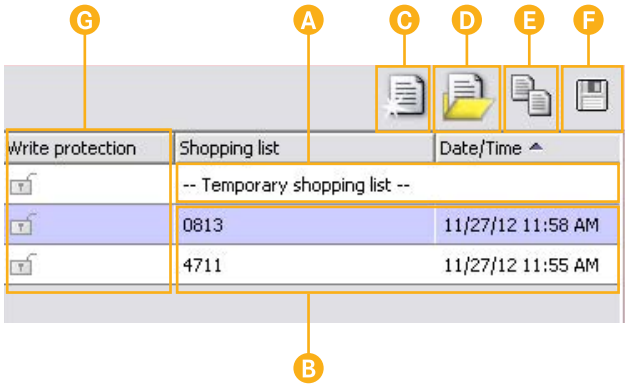


Shopping list manager

A The ***"List overview"*** supports you when managing your shopping lists.
Several shopping lists can be managed with it at the same time.

A distinction is made between the ***"Temporary shopping list"*** and ***saved shopping lists***.

B Clicking the "Temporary shopping list" or a saved shopping list displays the content in the ***"Shopping list"*** window.



A There is always a ***"Temporary shopping list"*** in the background during the parts identification. If no saved shopping list has been selected prior to the activation of a part number ☑, the activated part numbers are automatically added to the "Temporary shopping list".

B ***Saved shopping lists*** are shown in the list overview with the list names you have assigned.

C The icon creates a ***new, empty shopping list***.

D So that the list overview remains clearly arranged, you can manage your shopping lists with the icon.
In the ***"Manage shopping lists"*** window, shopping lists can be created, displayed, delete or printed.

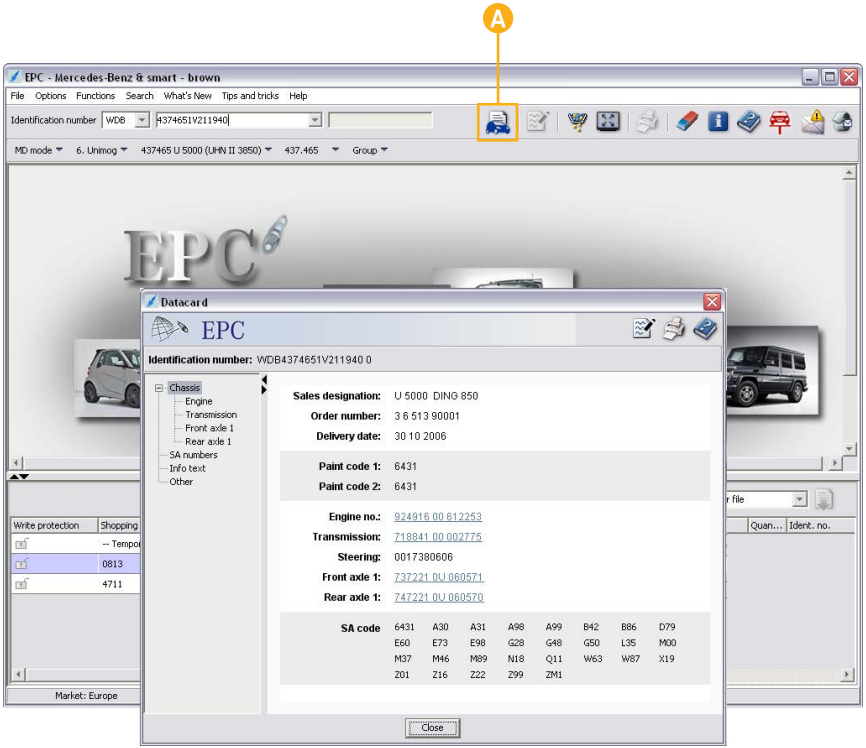
E The icon enables you to ***copy the selected shopping list***.

F The icon enables you to ***save the selected shopping list***.
To save the shopping list, parts numbers must be contained in the shopping list.

G A shopping list can be either ***without write protection*** or ***with write protection***.

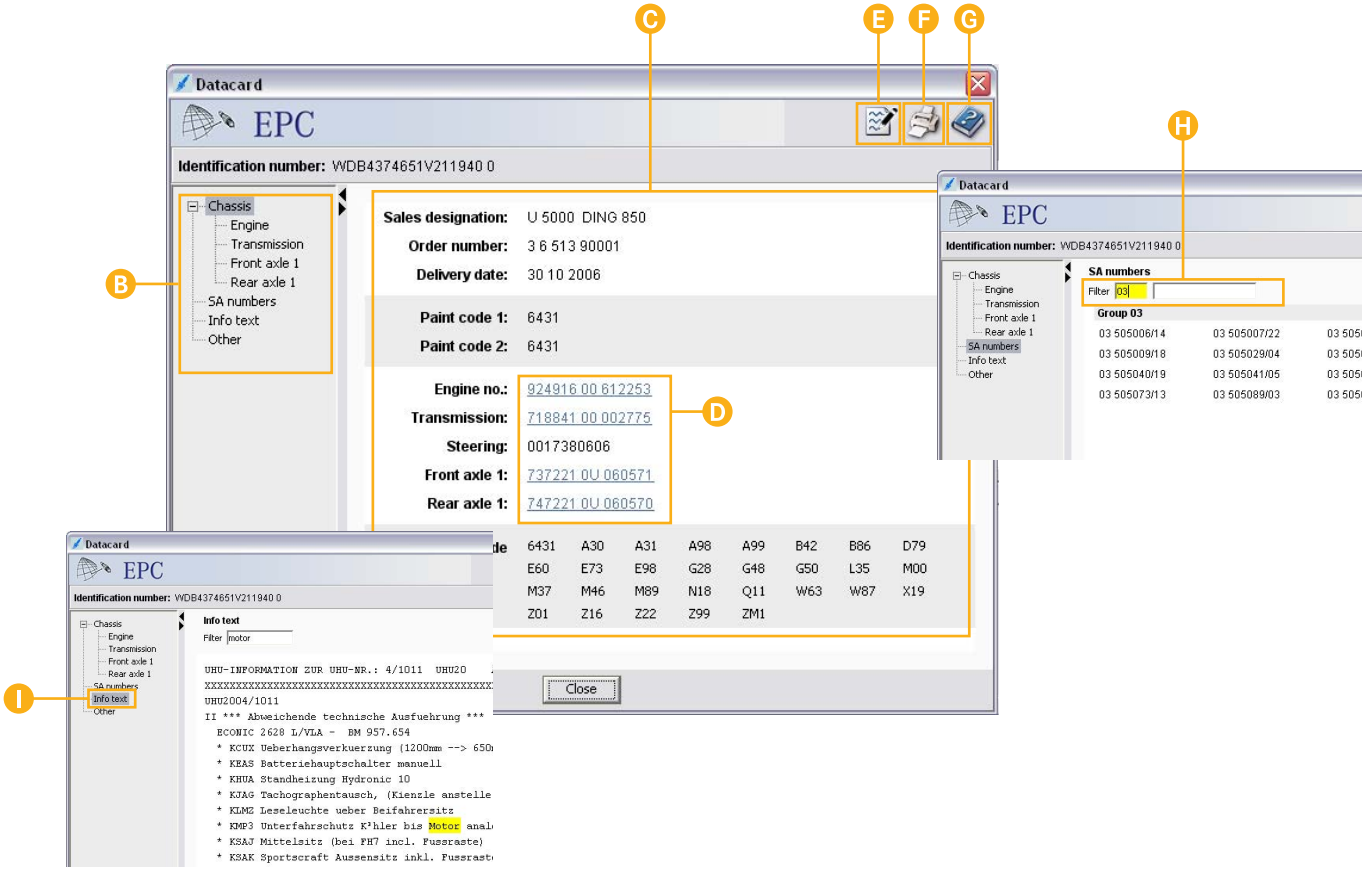
A write protected shopping list cannot be deleted and no part numbers can be added or removed.

Datacard



A Information from the ***datacard*** is required for correct parts identification (e.g. checking footnotes, validities, codes, SAs, construction kits, etc.).

The condition is entry via a complete vehicle identification number and the ***existence of the datacard*** in the system.


C
E
F
G
H
B
D
I
Datacard
EPC
Identification number: WDB4374651V211940 0
Chassis
Engine
Transmission
Front axle 1
Rear axle 1
SA numbers
Info text
Other
Sales designation: U 5000 DING 850
Order number: 3 6 513 90001
Delivery date: 30 10 2006
Paint code 1: 6431
Paint code 2: 6431
Engine no.: 924916 00 612253
Transmission: 718841 00 002775
Steering: 0017380606
Front axle 1: 737221 0U 060571
Rear axle 1: 747221 0U 060570
6431 A30 A31 A98 A99 B42 B86 D79
E60 E73 E98 G28 G48 G50 L35 M00
M37 M46 M89 N18 Q11 W63 W87 X19
Z01 Z16 Z22 Z99 ZM1
Close
Filter 03
Group 03
03 505006/14 03 505007/22
03 505009/18 03 505029/04
03 505040/19 03 505041/05
03 505073/13 03 505089/03
Info text
Filter motor
UHU-INFORMATION ZUR UHU-NR.: 4/1011 UHU20
UHU2004/1011
II *** Abweichende technische Ausfuehrung ***
ECONIC 2628 L/VLA - BM 957.654
* KCUX Ueberhangsverkuerzung (1200mm --> 650
* KEAS Batteriehauptschalter manuell
* KHUA Standheizung Hydronic 10
* KJAG Tachographentausch, (Kienzle anstelle
* KLM2 Leseleuchte ueber Beifahrersitz
* KMP3 Unterfahrschutz K?hler bis Motor anal
* KSAJ Mittelsitz (bei FH7 incl. Fussraste)
* KSAK Sportscraft Aussensitz inkl. Fussraste

Following entry of the identification number, the datacard can be shown with the icon.

B ***Tree structure***
Navigation within the datacard takes place by means of a tree structure. The entries in the tree structure are dependent on the respective vehicle selection.

C ***Data sector***
The data contents selected in the tree structure are shown in the data sector.

D If additional information exists on a major assembly, then it is shown as a ***link***. The data information is displayed by clicking on the link.

E ***Write note***
Notes on the datacard can be created, displayed, deleted and printed. If a note is already stored for a datacard, this is shown with a colored border around the Note icon or in the EPC main window with a colored border around the datacard .

F ***Print***
The icon opens the "Print datacard" window in which the printing scope can be specified.

G ***Online help***
The icon opens the online help for the EPC.

H ***"SA number" filter***
SA numbers can be searched for or filtered directly via an input field.

I ***"Info text"***
Info texts are only displayed if info texts are stored in VeDoc. The text can be searched for terms and numbers with an input field.

Menu bar

The Menu bar contains submenus with which you can run additional functions in EPC.

Menu		*Keyboard shortcuts*	*Function*
File	***Print***	***Ctrl+P***	Opens a window in which you can specify what to print (picture, parts list, shopping list).
	Exit	***Alt + F4***	This exits the EPC program.
Options	***Setup***	***F2***	The "Setup" function allows you to set the basic preferences for your user ID.
	Filter	***F7***	The filter settings of the data filter are shown in the filter and can be changed if necessary.

Menu		*Keyboard shortcuts*	*Function*
Functions	***Add part number***	***Ctrl+F9***	Enables you to manually add a known part number to the shopping list.
	Datacard	***Ctrl+F6***	After entering an identification number, you can display the datacard.
	Footnote	***Ctrl+F2***	After selecting a part number which contains a footnote, the footnote is shown to you. Footnotes point out important information which must be taken into account during the parts selection.
	Note	***Shift+F2***	After a part number or a picture is selected, one or more notes can be written, displayed and managed.
	Manually select catalog	***Ctrl+F5***	The function for automatic catalog selection is dependent on the model series. In isolated cases, it may be necessary to select a catalog other than the one identified by the system. The catalog selection can be changed manually in this case.
Search	***Code/SA/ Component***	***Shift+F8***	In the "Code/SA/Component search" window, the designation of codes, code character string or SA/component can be searched for.
	SA	***F10***	After entering an SA/component number, you can call an SA directly.
	Part	***F11***	In the "Search" window, you can search for part numbers or for vehicle model designations.

Menu		*Keyboard shortcuts*	**Function**
What's New	***What's New***	***Shift+F1***	"What's New" enables the information flow directly to the EPC user and contains information on new functions, technical information and software changes. Always read the latest issue of "What's New" after each update.
Tips and tricks	***Tips and tricks***		Shows a "Tip of the day".
Help	***EPC Help***	***F1***	Opens the Welcome page of the Online Help.
	What's New	***Shift+F1***	"What's New" enables the information flow directly to the EPC user and contains information on new functions, technical information and software changes. Always read the latest issue of "What's New" after each update.
	Function keys		Shows the EPC functions for important function keys and key combinations. Function keys which can be used at the moment are shown in black. Function keys which cannot be used at the moment are shown in light gray.
	About EPC	***Ctrl+F1***	Shows you the release and data status of EPC.
	Client information		Shows data of the system configuration of the local client important for the EPC.

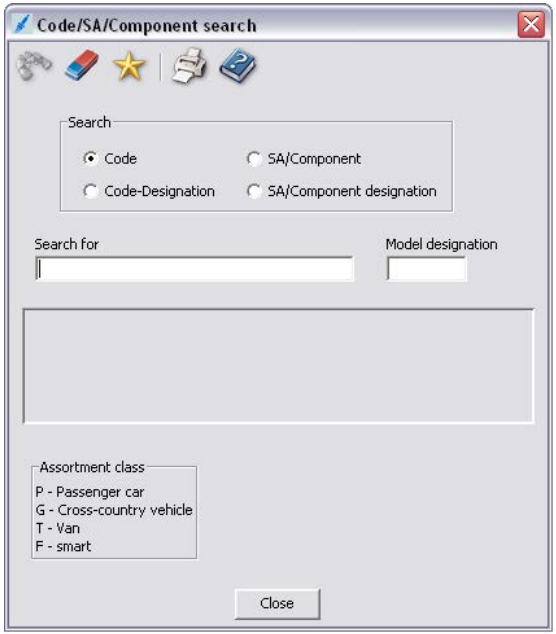
Search

The following search options are available to you in EPC:

A ***Code/SA/Component***
In the "Code/SA/Component search" window, you can search for the description of codes, SAs or components.

B ***SA***
By entering an SA/component, the SA is displayed with the respective change sequence number.

A



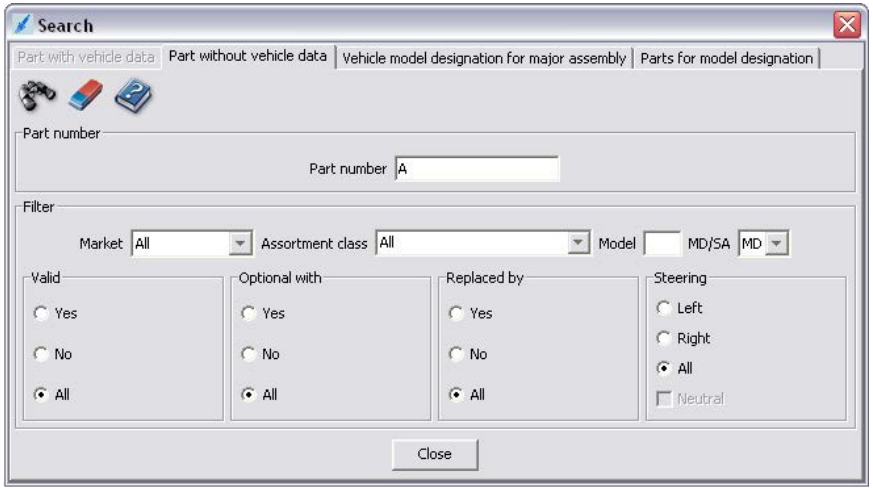
B

C ***Part***

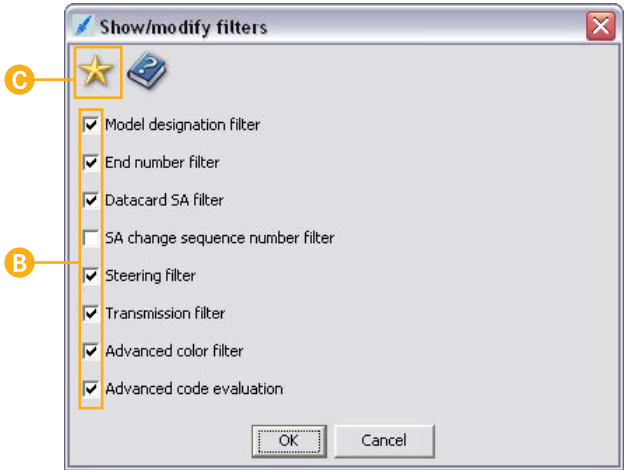
In the "Search" window, you can search for part numbers, vehicle model designations or parts for the model designation.

Detailed information on the "Search" subject is contained in the EPC Online Help.

C



Filter



The EPC filter settings are shown and can be changed if necessary in the "Show/modify filters" window.

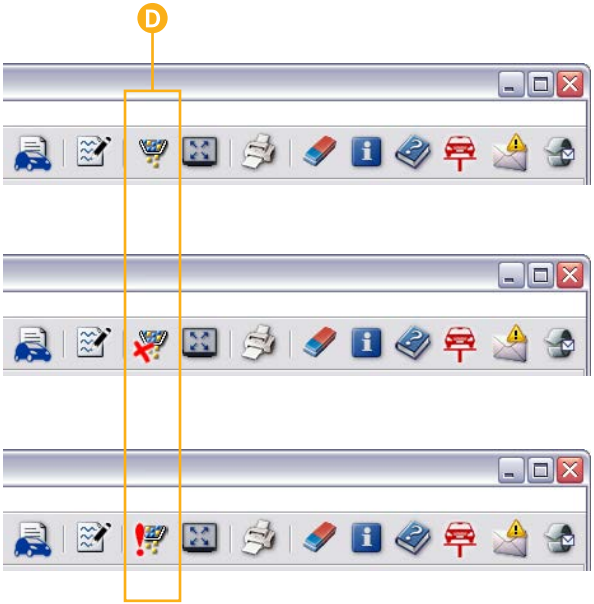
A The filter is run with the icon or the F7 function key.

When must the filter be deactivated or changed?

- If aftermarket installations have not been documented in VeDoc.
- If the user wants to be informed of retrofitting notes, e.g. which parts are installable for the vehicle.

B Individual filters can be deactivated or activated with the option buttons ☑.

C Either "No filter" or the "Default filter" can be set with the icon.

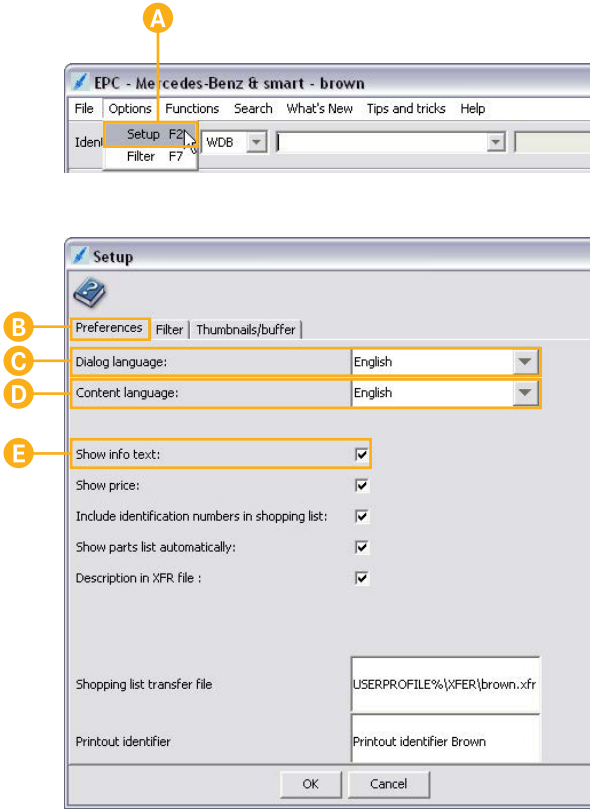


D Depending on the filter settings, the filter icon can be displayed as follows:

- The ***default filter*** is active.
- ***No filter*** is active.
- Individual filters have been ***changed***.

All settings in the "Show filters" window are ***temporary***.
This means the settings are only valid for the active vehicle data.
If a parts identification is carried out with different vehicle data after that, the default filter automatically becomes active.

Setup, write feedback



Setup

The "Setup" function allows you to set the basic preferences for your user ID.

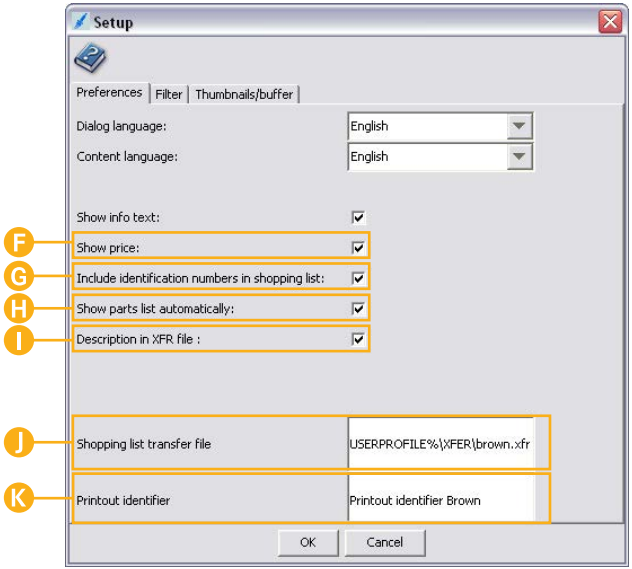
A ***Open Setup window***
The setup window is opened in the Menu bar with "Options/ Setup" or the F2 function key.

B ***"Preferences" tab***

C ***Dialog language***
The "Dialog language" pull-down menu enables you to carry out the language setting of the user interface of EPC. This has, for example, an effect on buttons, tab markings, the Online Help, etc.

D ***Content language***
The "Content language" pull-down menu enables you to carry out the language setting of your data contents of EPC. This has, for example, an effect on part designations, footnotes, SA codes, etc.

E ***Show info text***
Info texts or production orders may exist for a vehicle. The "Show info text" option button is used to specify whether the info texts/ production orders are automatically displayed directly after entry.



F ***Show price***
Specifies whether the price for a part is shown in the shopping list in the "Price" column. So that a price can be displayed, a valid price file must be installed by the administrator of the EPC server.

G ***Include identification numbers in shopping list***
Specifies whether the "Identification number" column is shown in the shopping list.

H ***Show parts list automatically***
Specifies whether the parts list is automatically displayed and loaded from the EPC server after definition of the group/subgroup with the pull-down menus.

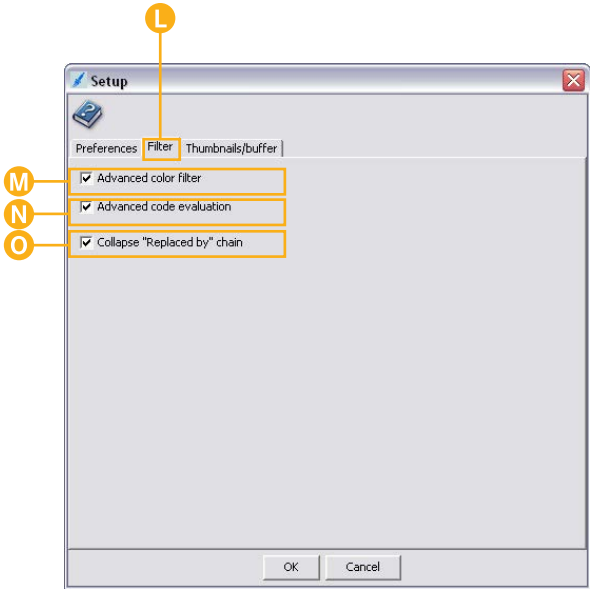
I ***Description in XFR file***
Specifies whether the descriptions of he part designation are output in the "XFR file".

Changes should only be made in coordination with the local network administrator.

J ***Shopping list transfer file***
With the XFR file, information can be transferred to the DMS (Dealer Management System).

Changes should only be made in coordination with the local network administrator.

K ***Printout identifier***
Enables the entry of a user-specific printout identifier. The text entered here is printed when printing out the picture and the shopping list.



L ***"Filter" tab***

Settings for data filtering are made in the "Filter" tab.

M ***Extended color filter***

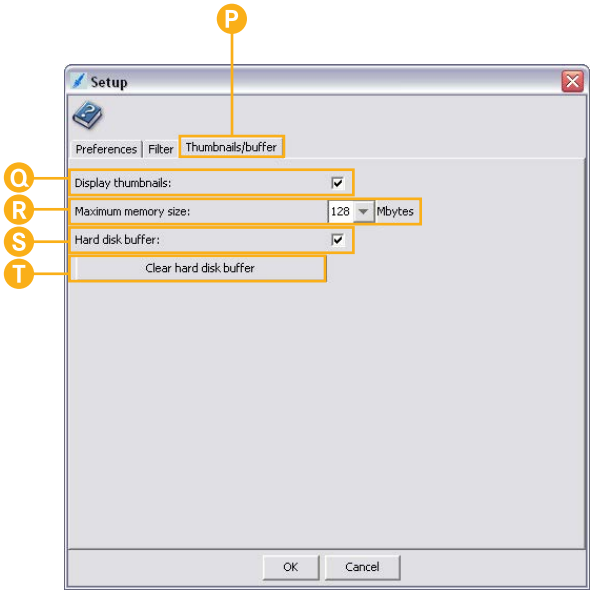
Specifies whether the "Extended color filter" is generally used when filtering the parts information in the parts list.

N ***Extended code evaluation***

Specifies whether the "Extended code evaluation" is generally used when filtering the parts information in the parts list.

O ***Collapse "Replaced by" chain***

Specifies whether the "Replaced by" chain is initially shown collapsed in the parts list.
The "Replaced by" chain is shown in the "Item number" column of the parts list.



P ***"Thumbnails/buffer" tab***

In the "Thumbnails/buffer" tab, settings are carried out for displaying the Thumbnails subgroup.

Q ***Display thumbnails***

Specifies whether the subgroup pictures are shown as thumbnails in the "Subgroups" pull-down menu.

R ***Maximum memory size***

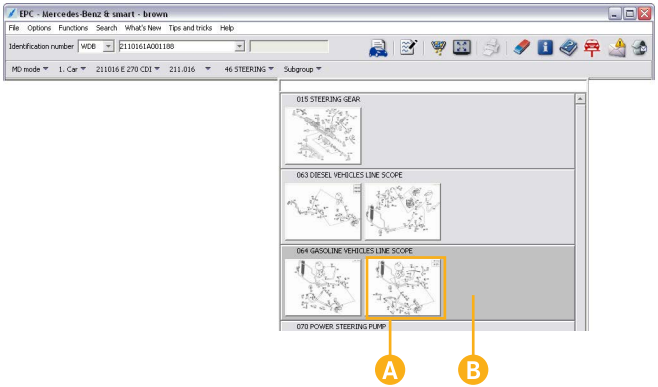
Specifies the maximum Java heap main memory used by EPC.

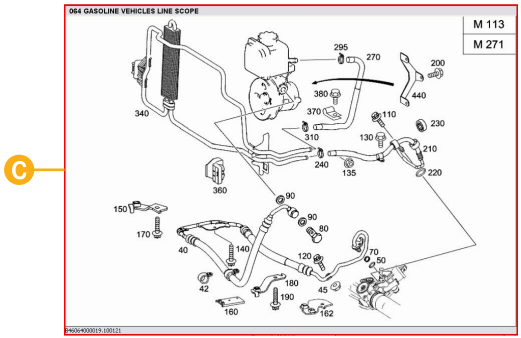
S ***Hard disk buffer***

Activates a 100 MB area in a temporary folder on the hard disk. The thumbnails are buffered in this area. Buffered thumbnails do not have to be loaded again from the server.
The thumbnails are displayed considerably faster in this case.

T ***Clear hard disk buffer***

Manually clears the hard disk buffer.





Thumbnails in subgroups

In the pull-down menu of the subgroup, ***thumbnails*** can be displayed as an ***alternative*** to the display of text.

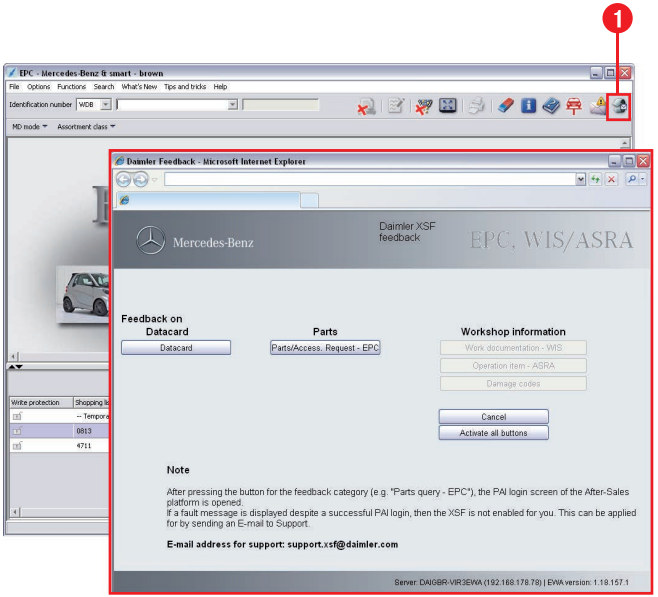
This is specified in the "Setup".

By using the thumbnail display, the desired subgroup can be determined ***visually***.

A Clicking the thumbnail displays the corresponding picture of the subgroup and the assigned parts list.

B If several thumbnails of a subgroup are available for selection, the first picture of the subgroup is displayed with the assigned parts list by clicking the gray area.

C Pressing and holding the right mouse button on a thumbnail displays a ***zoomed-in preview*** of the picture.



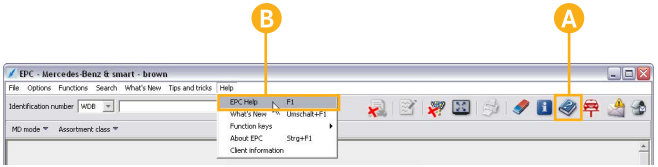
Write feedback

Have you discovered an error or do you have a suggestion for improving the application? No problem, you can send a feedback message to the responsible office in just a few quick and simple steps.

1 The icon is prominently positioned in the application. Clicking this icon opens a feedback message screen, to which you can add a detailed description if necessary.

Depending on your basic settings, you can select an XSF, email or fax form.
Your administrator defines the setting as to which form is displayed.

Online Help, FAQ, "What's New", "Tips and tricks"



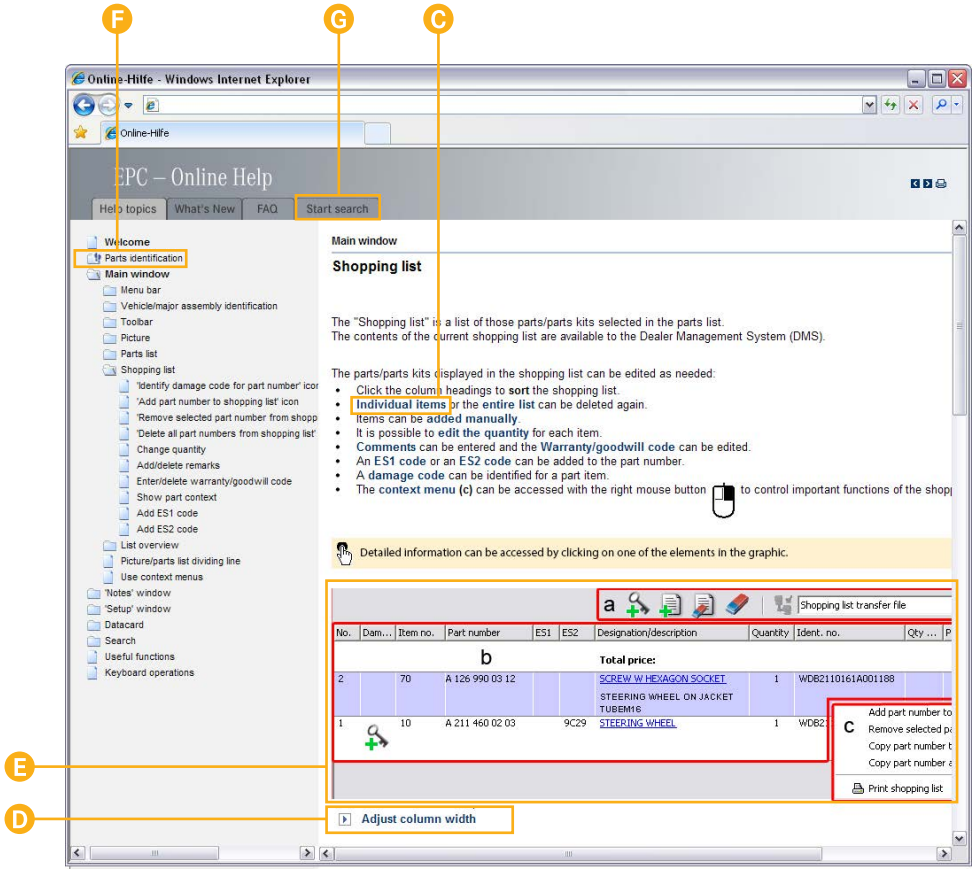
Online Help

The application comes with an ***extensive Online Help system*** that can assist you with any question you may have about using the program.
This function provides assistance, regardless of whether you need information on the function of an icon, would like to obtain detailed information or require ***step-by-step instructions***.

You can open the Online Help notes as follows:

A ***"Help"*** icon
The icon offers the ***context-sensitive*** help, ***e.g. for the current step***.
You can navigate to other help topics with links or the Navigation bar.

B ***Menu bar***
When opening the Help notes from the menu bar or by pressing the function key F1, a ***general help starting page*** will appear. Here you can choose between various help topics.
You can navigate to other help topics with links or the Navigation bar.


F
G
C
Online-Hilfe - Windows Internet Explorer
Online-Hilfe
EPC – Online Help
Help topics
What's New
FAQ
Start search
Welcome
Parts identification
Main window
Menu bar
Vehicle/major assembly identification
Toolbar
Picture
Parts list
Shopping list
'Identify damage code for part number' icon
'Add part number to shopping list' icon
'Remove selected part number from shopp
'Delete all part numbers from shopping list'
Change quantity
Add/delete remarks
Enter/delete warranty/goodwill code
Show part context
Add ES1 code
Add ES2 code
List overview
Picture/parts list dividing line
Use context menus
'Notes' window
'Setup' window
Datacard
Search
Useful functions
Keyboard operations
Main window
Shopping list
The "Shopping list" is a list of those parts/parts kits selected in the parts list.
The contents of the current shopping list are available to the Dealer Management System (DMS).
The parts/parts kits displayed in the shopping list can be edited as needed:
Click the column headings to sort the shopping list.
Individual items or the entire list can be deleted again.
Items can be added manually.
It is possible to edit the quantity for each item.
Comments can be entered and the Warranty/goodwill code can be edited.
An ES1 code or an ES2 code can be added to the part number.
A damage code can be identified for a part item.
The context menu (c) can be accessed with the right mouse button to control important functions of the shopp
Detailed information can be accessed by clicking on one of the elements in the graphic.
a
Shopping list transfer file
No.
Dam...
Item no.
Part number
ES1
ES2
Designation/description
Quantity
Ident. no.
Qty ...
b
Total price:
2
70
A 126 990 03 12
SCREW W HEXAGON SOCKET
1
WDB2110161A001188
STEERING WHEEL ON JACKET TUBEM16
1
10
A 211 460 02 03
9C29
STEERING WHEEL
1
WDB2
c
Add part number to
Remove selected pa
Copy part number t
Copy part number a
Print shopping list
E
D
Adjust column width

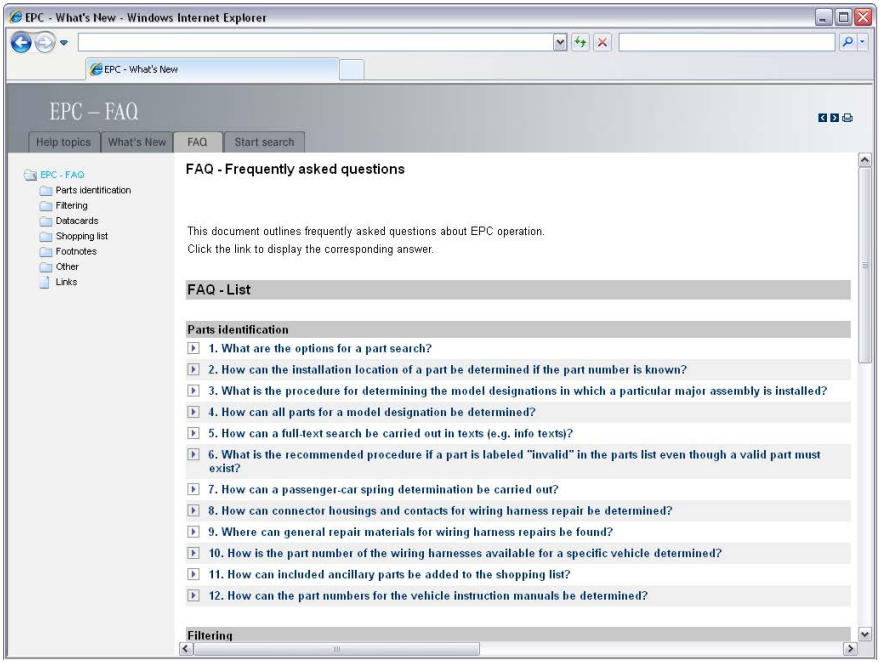
C ***Links in running text***
Links in running text are marked with colored text. Selecting the link displays detailed information.

D ***Additional links***
Additional links are marked with an arrow and colored text. Selecting the text displays detailed information or additional information.

E ***Links in overview graphics***
Most of the overview graphics in the Help notes are mouse-sensitive. In sensitive areas, the mouse pointer changes from a hand and displays additional detailed information when an element in the graphic is clicked.

F ***Navigation bar***
All Help topics are also included as entries in the navigation bar.

G ***"Start search" tab***
With the "Start search" tab, the online help can bve searched for a search term.



FAQ - Frequently asked questions

This document outlines frequently asked questions about EPC operation.

Click the link to display the corresponding answer.

A ***"What's New"***

"What's New" enables the information flow directly to the EPC user and contains information on

- New functions
- Tips and tricks
- Technical information, e.g. design group changes.

"What's New" is always shown once to the EPC user after an update when starting EPC.

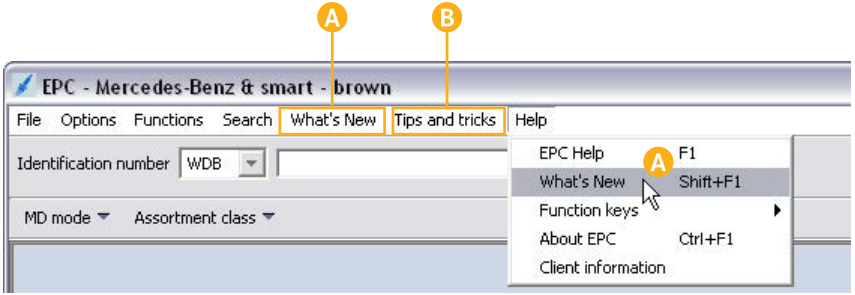
Then this information can be displayed at any time if necessary with the Menu bar.

B ***"Tips and tricks"***

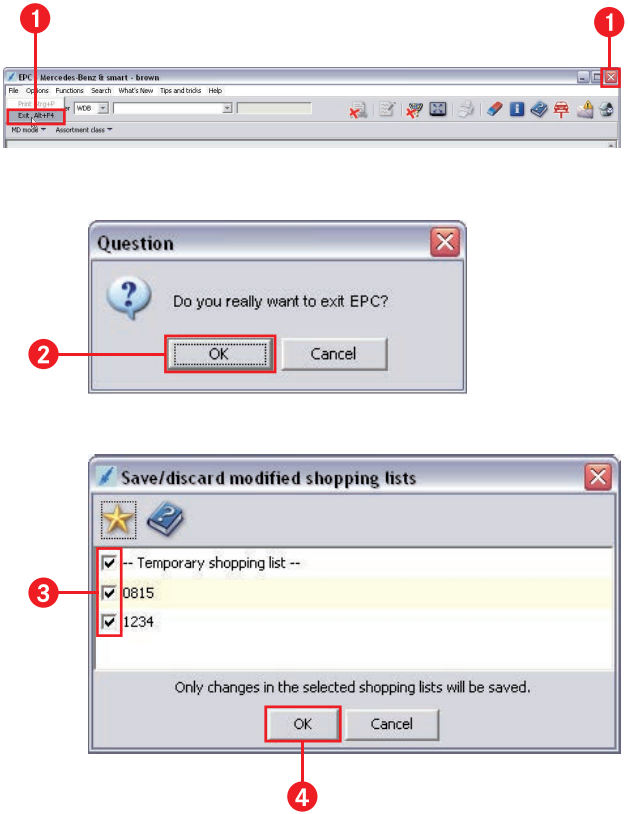
The "Tip of the day" window enables the display of a tip on the operation of a certain EPC function each time EPC is started.

C Clicking on the link displays a detailed article on the respective topic.

The "Tip of the day" can be displayed at any time with the ***"Tips and tricks"*** Menu bar.



Exit EPC



When exiting EPC, it is checked whether there are any shopping lists which have not been saved. If unsaved shopping lists exist, a window appears in which the shopping lists can be selected for saving.

1. Select "File/Exit" the icon in the Menu bar.
2. Confirm the warning with the OK button.
3. Activate the shopping lists to be saved with the option buttons ☑.

The ★ icon is a toggle switch for activating or deactivating **all** option buttons.

4. Click the OK button.

➔ Only the activated shopping lists are saved and EPC is exited.

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